

# **Social Care, Health and Wellbeing**

## **Specialist Children's Services Performance Management Scorecard**

**6th Sept 2016**

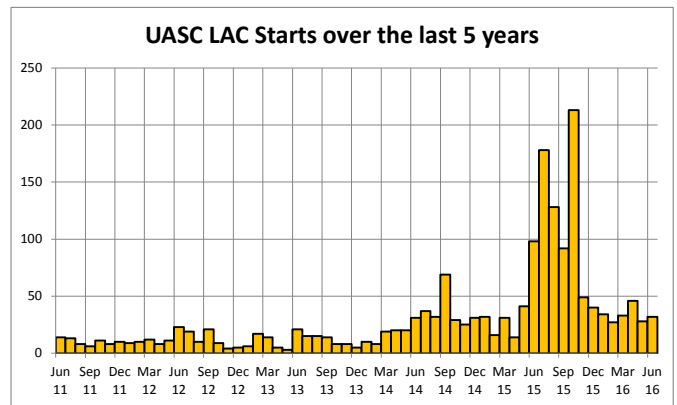
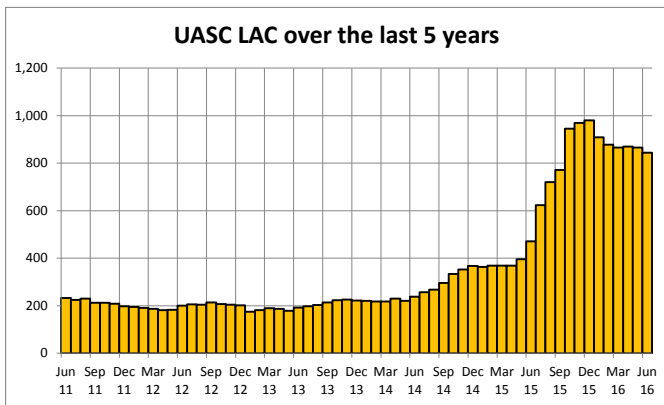
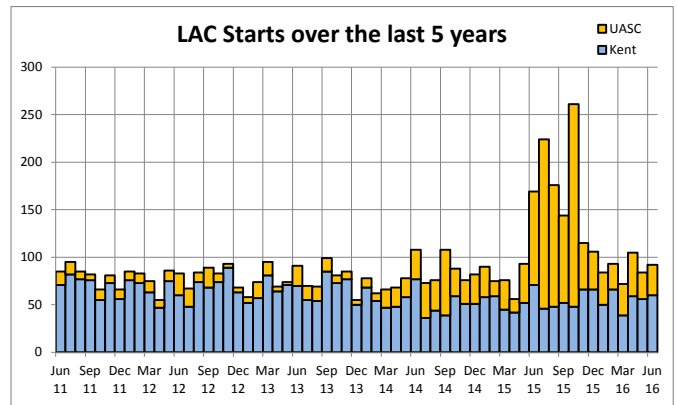
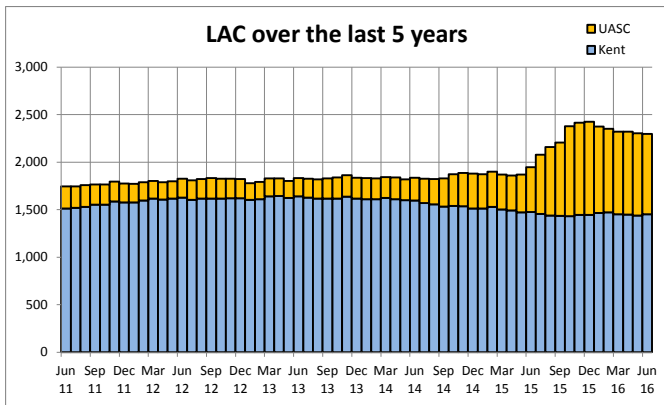
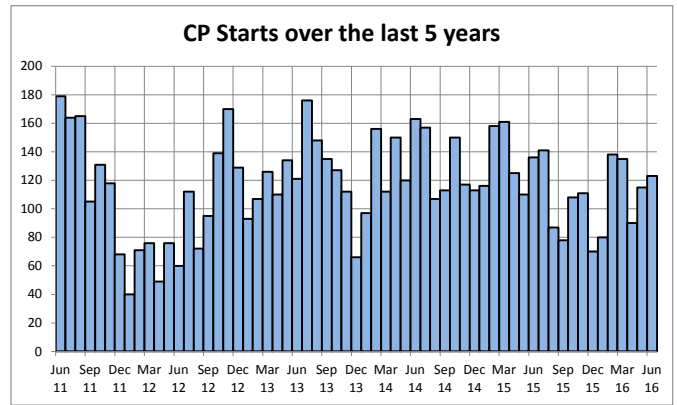
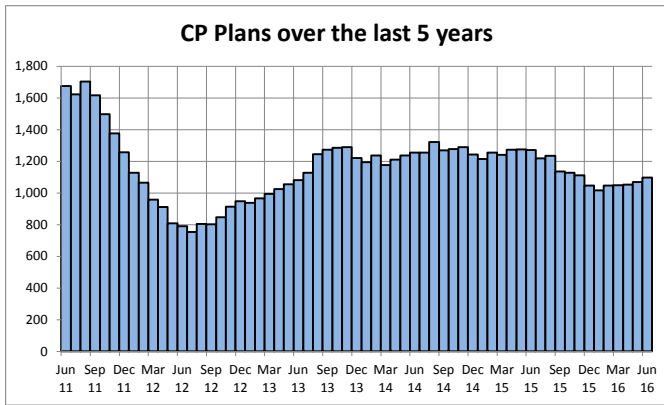
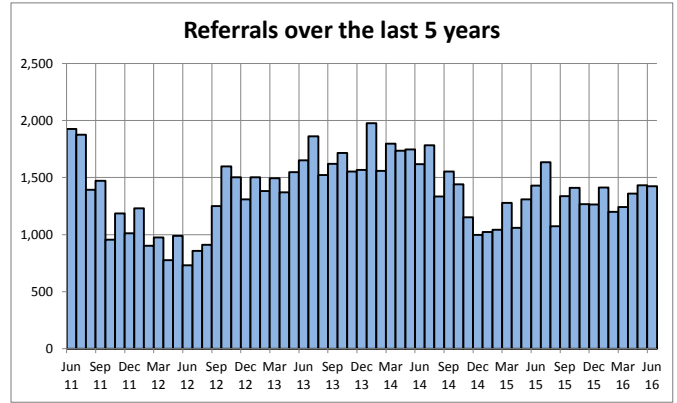
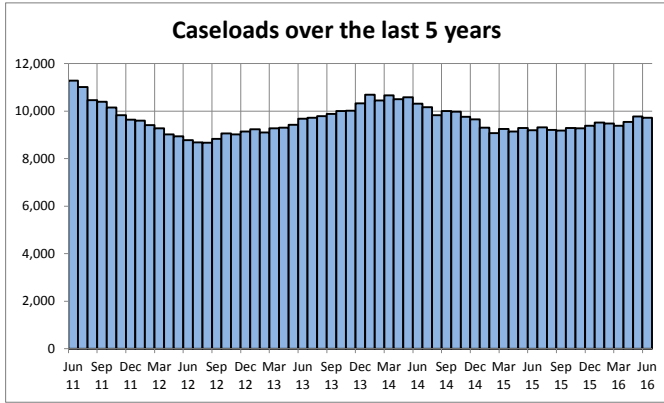


## SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	9719	9773	-54	1425	1633	1098	1070	+28	123	94	2298	2304	-6	844	866	-22	92	91	35	40	-5
North Kent	1218	1155	+63	280	251	186	184	+2	19	17	286	278	+8	71	64	+7	10	14	4	5	-1
East Kent	2394	2483	-89	436	570	373	363	+10	38	27	631	618	+13	85	81	+4	24	14	7	9	-2
South Kent	1754	1819	-65	299	405	311	308	+3	36	33	396	380	+16	66	58	+8	15	15	12	14	-2
West Kent	1377	1338	+39	305	245	215	209	+6	25	17	352	358	-6	91	95	-4	11	14	7	7	0
Disability Service	1203	1195	+8	30	87	13	6	+7	5	0	99	100	-1	0	0	0	0	1	0	0	0
Ashford AIT & FST	417	441	-24	86	121	116	115	+1	6	5	9	6	+3	0	0	0	6	3	1	1	0
Canterbury AIT & FST	360	362	-2	99	102	96	91	+5	11	5	3	1	+2	0	0	0	3	0	3	5	-2
Dartford AIT & FST	218	185	+33	86	64	40	36	+4	5	4	2	1	+1	0	0	0	1	0	0	0	0
Dover AIT & FST	390	432	-42	106	127	102	100	+2	17	15	7	4	+3	0	0	0	1	2	11	13	-2
Gravesham AIT & FST	394	398	-4	100	120	96	94	+2	11	3	0	1	-1	0	0	0	4	5	0	1	-1
Maidstone AIT & FST	433	417	+16	129	105	81	88	-7	9	5	2	5	-3	0	0	0	4	0	3	3	0
Sevenoaks AIT & FST	261	239	+22	67	58	35	37	-2	3	5	5	3	+2	0	0	0	4	0	4	4	0
Shepway AIT & FST	522	527	-5	107	150	89	89	0	13	12	9	8	+1	0	0	0	6	1	0	0	0
Swale AIT & FST	560	646	-86	129	189	114	120	-6	7	12	6	11	-5	0	0	0	1	1	4	4	0
Thanet Margate	420	434	-14	113	121	70	66	+4	11	4	3	2	+1	0	0	0	5	0	1	1	0
Thanet Ramsgate	347	339	+8	85	111	70	66	+4	7	2	8	2	+6	0	0	0	9	0	4	4	0
The Weald AIT & FST	530	497	+33	172	119	110	105	+5	16	7	4	3	+1	0	0	0	5	1	4	4	0
North Kent CIC	311	298	+13	1	1	15	17	-2	0	5	278	271	+7	71	64	+7	0	9	0	0	0
East Kent (Can/Swa) CIC	348	346	+2	0	5	9	7	+2	1	2	327	321	+6	59	54	+5	1	4	0	0	0
East Kent (Tha) CIC	296	297	-1	0	23	14	13	+1	0	2	270	269	+1	26	27	-1	0	7	0	0	0
South Kent CIC	393	387	+6	0	5	4	4	0	0	1	363	354	+9	66	58	+8	1	8	0	0	0
West Kent CIC	399	399	0	0	13	24	16	+8	0	5	345	349	-4	91	95	-4	2	13	0	0	0
SUASC Service	571	584	-13	32	68	0	0	0	0	0	531	568	-37	531	568	-37	29	32	0	0	0
Disability EK	633	627	+6	17	44	8	4	+4	4	0	67	68	-1	0	0	0	0	1	0	0	0
Disability WK	570	568	+2	13	43	5	2	+3	1	0	32	32	0	0	0	0	0	0	0	0	0
Adoption & SG	82	78	+4	8	0	0	0	0	0	0	3	2	+1	0	0	0	0	0	0	0	0
Care Leaver Service (18+)	1102	1098	+4	0	2	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0

# SCS Activity

## County Level



# Scorecard - Kent

Jun 2016

ID	Indicators	Polarity	Data Period	Latest Result				1 month ago		1 year ago		Short Term Performance: Rolling 3 months and RAG Status
				Latest Result and RAG Status	Num	Denom	Target for 16/17	Result	DoT	Result	DoT	
<b>REFERRAL AND ASSESSMENTS</b>												
1	% of referrals with a previous referral within 12 months	L	R12M	21.8% G	3509	16061	25.0%	21.6%	↓	26.3%	↑	23.3% G
2	% of C&F Assessments that were carried out within 45 working days	H	R12M	89.0% A	15031	16886	90.0%	89.2%	↓	88.8%	↑	90.6% G
3	Number of C&F Assessments in progress outside of timescale	L	SS	16 G	-	-	75	19	↑	58	↑	-
4	% of Children seen at C&F Assessment	H	R12M	98.0% G	15714	16033	98.0%	98.0%	↓	97.4%	↑	98.1% G
<b>CHILDREN IN NEED</b>												
5	% of CIN with a CIN Plan in place	H	SS	89.3% A	2148	2406	90.0%	89.5%	↓	89.7%	↓	-
6	% of CIN who have been seen in the last 28 days	H	SS	85.1% G	1635	1922	80.0%	86.0%	↓	83.7%	↑	-
7	Numbers of Unallocated Cases	L	SS	1 A	-	-	0	0	↓	0	↓	-
<b>PRIVATE FOSTERING</b>												
8	% of PF visits held in timescale (Current PF Arrangements only)	H	SS	83.9% A	156	186	90.0%	85.3%	↓			-
<b>CHILD PROTECTION</b>												
9	% of Current CP Plans lasting 18 months or more	L	SS	6.1% G	67	1098	10.0%	7.4%	↑	4.0%	↓	-
10	% of CP Visits held within timescale (Current CP only)	H	SS	91.1% G	17926	19687	90.0%	90.9%	↑	94.2%	↓	-
11	% of CP cases which were reviewed within required timescales	H	SS	100.0% G	763	763	98.0%	99.7%	↑	100.0%	↓	-
12	% of Children becoming CP for a second or subsequent time	T	R12M	19.8% G	253	1276	17.5%	20.0%	↑	18.0%	↓	21.0% A
13	% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	2.5% G	37	1457	5.0%	2.4%	↓	2.3%	↓	1.4% G
14	% of Children seen at Section 47 enquiry	H	R12M	98.3% G	4587	4666	98.0%	98.2%	↑	98.5%	↓	99.0% G
15	% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	85.3% G	1165	1366	80.0%	85.1%	↑	82.4%	↑	84.8% G
<b>CHILDREN IN CARE</b>												
16	CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.0% A	298	2298	10.0%	13.2%	↑	9.9%	↓	-
17	CIC Placement Stability: % in same placement for last 2 years	H	SS	70.7% G	407	576	70.0%	70.5%	↑	72.2%	↓	-
18	% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	87.1% G	1046	1201	85.0%	86.9%	↑	85.7%	↑	-
19	% of CIC placed within 20 miles from home (exc UASC)	H	SS	81.1% G	1139	1405	80.0%	81.3%	↓	81.9%	↓	-
20	% of Children who participated at CIC Reviews	H	R12M	95.5% G	5835	6113	95.0%	95.5%	↓	95.5%	↓	96.8% G
21	% of CIC cases which were reviewed within required timescales	H	SS	97.8% A	2170	2218	98.0%	96.1%	↑	99.4%	↓	-
22	% of CIC cases where all Dental Checks were held within required timescale	H	SS	94.5% G	1960	2074	90.0%	95.4%	↓	93.6%	↑	-
23	% of CIC cases where all Health Assessments were held within required timescale	H	SS	85.4% A	1772	2074	90.0%	83.0%	↑	91.1%	↓	-
24	% of IHA referrals within 5 working days of becoming Looked After	H	R12M	37.6% R	535	1423	90.0%	36.2%	↑	25.4%	↑	82.3% A
25	% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	80.3% G	1180	1470	80.0%	76.7%	↑	73.5%	↑	-
26	% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	55.6% A	590	1061	60.0%	60.2%	↓	46.9%	↑	-
<b>ADOPTION</b>												
27	% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	68.0% A	66	97	75.0%	68.5%	↓	63.8%	↑	66.7% A
28	Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	452.9 A	39401	87	426.0	488.2	↑	539.0	↑	315.3 G
29	Ave. no of days between court authority to place a child and the decision on a match	L	R12M	199.7 A	16576	83	121.0	224.2	↑	205.1	↑	54.2 G
30	% of Children leaving care who were adopted (exc UASC)	H	R12M	13.5% G	87	644	13.0%	13.3%	↑	22.3%	↓	7.9% R
<b>CARE LEAVERS</b>												
31	% of Care Leavers that Kent is in touch with	H	R12M	67.6% A	1058	1565	75.0%	67.2%	↑	66.8%	↑	68.5% A
32	% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.6% G	998	1078	90.0%	92.3%	↑	92.9%	↓	94.2% G
33	% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.0% A	625	1078	65.0%	58.7%	↓	55.0%	↑	53.1% R
34	% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.3% G	952	1010	90.0%	91.9%	↑			-
<b>QUALITY ASSURANCE</b>												
35	% of Case File Audits completed	H	R12M	97.6% G	693	710	95.0%	98.3%	↓	96.8%	↑	95.5% G
36	% of Case File Audits rated Good or outstanding	H	R12M	64.9% G	450	693	60.0%	64.1%	↑	46.3%	↑	65.7% G
37	% of Case File Audits rated inadequate	L	R12M	2.3% A	16	693	0.0%	2.7%	↑	6.5%	↑	1.9% A
38	% of CP Social Work Reports rated good or outstanding	H	R12M	65.6% A	1507	2299	75.0%	65.4%	↑	71.0%	↓	59.1% R
39	% of CIC Care Plans rated good or outstanding	H	R12M	61.7% A	3781	6129	75.0%	61.9%	↓	56.8%	↑	67.1% A
<b>STAFFING</b>												
40	% of caseholding posts filled by KCC Permanent QSW	H	SS	75.5% A	397.8	526.6	83.0%	75.0%	↑	75.4%	↑	-
41	% of caseholding posts filled by agency staff	L	SS	18.3% A	96.5	526.6	17.0%	20.0%	↑	20.9%	↑	-
42	Average Caseloads of social workers in CIC Teams	L	SS	16.1 A	1747	108.8	15.0	15.4	↓	16.5	↑	-
43	Average Caseloads of social workers in CSWTs	L	SS	21.3 A	4852	227.6	18.0	22.0	↑	20.1	↓	-
44	Average Caseloads of fostering social workers	L	SS	17.4 G	835	48.1	18.0	17.7	↑	18.0	↑	-

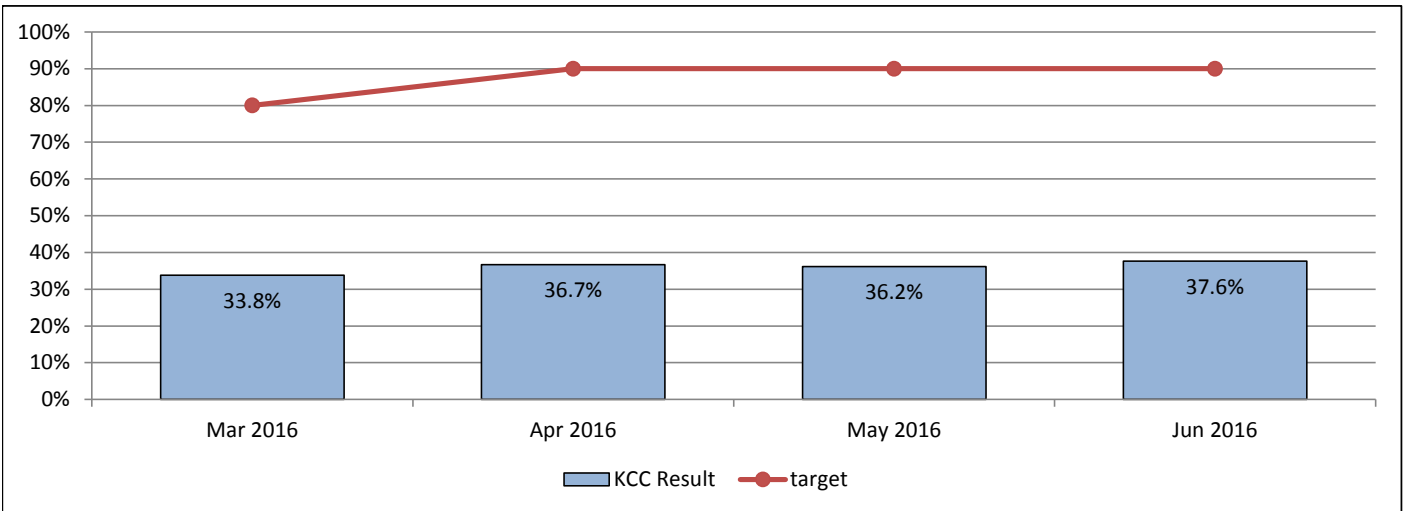
GREEN AMBER RED

LATEST PERFORMANCE RAG RATING 23 20 1

# Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC				EXCLUDING UASC			Variance with UASC excluded		
			Latest Result and RAG Status	Num	Denom	Target for 16/17	Latest Result and RAG Status	Num	Denom			
<b>CHILDREN IN CARE - KENT</b>												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.0%	A	298	2298	10.0%	11.8%	A	171	1454	-1.2%
CIC Placement Stability: % in same placement for last 2 years	H	SS	70.7%	G	407	576	70.0%	70.7%	G	405	573	+0.0%
% of Children who participated at CIC Reviews	H	R12M	95.5%	G	5835	6113	95.0%	97.8%	G	3486	3565	+2.3%
% of CIC cases which were reviewed within required timescales	H	SS	97.8%	A	2170	2218	98.0%	99.4%	G	1396	1405	+1.5%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	94.5%	G	1960	2074	90.0%	95.3%	G	1262	1324	+0.8%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	85.4%	A	1772	2074	90.0%	93.4%	G	1236	1324	+7.9%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	37.6%	R	535	1423	90.0%	59.5%	R	305	513	+21.9%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	80.3%	G	1180	1470	80.0%	88.5%	G	951	1074	+8.3%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	55.6%	A	590	1061	60.0%	56.6%	A	533	941	+1.0%
<b>CHILDREN IN CARE - NORTH KENT AREA</b>												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.2%	A	35	286	10.0%	10.7%	A	23	215	-1.5%
CIC Placement Stability: % in same placement for last 2 years	H	SS	66.7%	A	48	72	70.0%	66.7%	A	48	72	0.0%
% of Children who participated at CIC Reviews	H	R12M	95.9%	G	699	729	95.0%	97.8%	G	491	502	+1.9%
% of CIC cases which were reviewed within required timescales	H	SS	98.9%	G	278	281	98.0%	99.5%	G	209	210	+0.6%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	95.5%	G	255	267	90.0%	97.5%	G	193	198	+2.0%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.1%	A	230	267	90.0%	92.9%	G	184	198	+6.8%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	73.0%	R	65	89	90.0%	74.4%	R	64	86	+1.4%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	85.7%	G	150	175	80.0%	87.6%	G	134	153	+1.9%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	48.4%	A	78	161	60.0%	53.4%	A	71	133	+4.9%
<b>CHILDREN IN CARE - EAST KENT AREA</b>												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.9%	A	75	631	10.0%	12.3%	A	67	546	+0.4%
CIC Placement Stability: % in same placement for last 2 years	H	SS	77.1%	G	178	231	70.0%	77.3%	G	177	229	+0.2%
% of Children who participated at CIC Reviews	H	R12M	95.8%	G	1559	1628	95.0%	98.7%	G	1330	1348	+2.9%
% of CIC cases which were reviewed within required timescales	H	SS	99.7%	G	607	609	98.0%	100.0%	G	524	524	+0.3%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	89.4%	A	516	577	90.0%	91.3%	G	450	493	+1.8%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	87.5%	A	505	577	90.0%	91.7%	G	452	493	+4.2%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	43.3%	R	71	164	90.0%	43.6%	R	71	163	+0.3%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	86.0%	G	382	444	80.0%	88.6%	G	358	404	+2.6%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	57.6%	A	232	403	60.0%	58.6%	A	212	362	+1.0%
<b>CHILDREN IN CARE - SOUTH KENT AREA</b>												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.1%	R	52	396	10.0%	14.2%	R	47	330	+1.1%
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.5%	A	74	108	70.0%	68.2%	A	73	107	-0.3%
% of Children who participated at CIC Reviews	H	R12M	96.7%	G	948	980	95.0%	96.6%	G	777	804	-0.1%
% of CIC cases which were reviewed within required timescales	H	SS	98.7%	G	380	385	98.0%	98.7%	G	315	319	+0.0%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	97.8%	G	348	356	90.0%	98.0%	G	292	298	+0.2%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	93.0%	G	331	356	90.0%	94.3%	G	281	298	+1.3%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	75.2%	R	115	153	90.0%	75.7%	R	115	152	+0.5%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	87.5%	G	239	273	80.0%	90.1%	G	218	242	+2.5%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	68.1%	G	156	229	60.0%	67.2%	G	131	195	-0.9%
<b>CHILDREN IN CARE - WEST KENT AREA</b>												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	14.8%	R	52	352	10.0%	11.1%	A	29	261	-3.7%
CIC Placement Stability: % in same placement for last 2 years	H	SS	59.3%	R	70	118	70.0%	59.3%	R	70	118	0.0%
% of Children who participated at CIC Reviews	H	R12M	96.9%	G	853	880	95.0%	98.0%	G	626	639	+1.0%
% of CIC cases which were reviewed within required timescales	H	SS	98.8%	G	337	341	98.0%	98.4%	G	246	250	-0.4%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	94.5%	G	307	325	90.0%	97.4%	G	229	235	+3.0%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	84.3%	R	274	325	90.0%	94.0%	G	221	235	+9.7%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	52.2%	R	47	90	90.0%	52.8%	R	47	89	+0.6%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	85.1%	G	205	241	80.0%	86.7%	G	169	195	+1.6%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	35.4%	R	68	192	60.0%	36.0%	R	63	175	+0.6%
<b>OTHER INDICATORS - KENT</b>												
% of Care Leavers that Kent is in touch with	H	R12M	67.6%	A	1058	1565	75.0%	74.9%	A	638	852	+7.3%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.6%	G	998	1078	90.0%	91.5%	G	589	644	-1.1%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.0%	A	625	1078	65.0%	52.0%	R	335	644	-6.0%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.3%	G	952	1010	90.0%	94.0%	G	499	531	-0.3%
% of C&F Assessments that were carried out within 45 working days	H	R12M	89.0%	A	15031	16886	90.0%	89.8%	A	14487	16126	+0.8%
Numbers of Unallocated Cases	L	SS	1	A	-	-	0	0	G	-	-	+1

<b>% of IHA referrals within 5 working days of becoming looked after</b>			<b>Red</b>
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 2016	Apr 2016	May 2016	Jun 2016
KCC Result	33.8%	36.7%	36.2%	37.6%
Target	80.0%	90.0%	90.0%	90.0%
RAG Rating	<b>Red</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

**Commentary**

This performance measure relates to the notification to the Health Service for an Initial Health Assessment within 5 working days for children and young people who have become looked after.

Performance against this measure had been poor during 2015/16, due to a combination of process and incomplete recording of data. This measure has therefore been included as a new performance measure into the SCS Monthly Scorecard to ensure that referrals to Health are made in a timely and consistent manner.

The performance rate of 37.6% relates to a rolling 12 months average. This has been significantly affected by the volume of UASC arrivals in 2015. The implementation of new business processes, and the monitoring of compliance across operational teams, has significantly improved more recent performance. The rolling 3 months average (April-June 2016) shows performance as being 82.3%.

**Data Notes**

**Target:** 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are based on a rolling 12 month period. The result for April 2016 for example shows performance for May 2015 to April 2016.

**Data Source:** Liberi